

Glazer Children's Museum

JOB DESCRIPTION

Museum Playologist

Position Summary

A Playologist, serving as part of the Guest Experience Department, plays an integral role in the success of the Museum's Mission. A Playologist provides the best possible guest experience through the facilitation of play and learning by continuously interacting with guests in the Museum while maintaining a safe and clean environment.

This is a part-time, non-exempt position requiring at least two full shifts per week plus weekend availability (at least one weekend day). This is a front facing position requiring full guest interaction. A Museum Playologist reports to the Manager of the Guest Engagement or his/her designee.

Essential Functions:

- Continuous interaction with guests to bring Museum exhibits and environments to life. 100% of working time will all be spent with the guests.
- Create and maintain a high level of energy and dedication to customer service with guests and staff
- Assist guests in emergency situations and safety issues
- Assist volunteers present at the Museum
- Assist in daily set-up and cleaning of Museum exhibits and spaces.
- Assist in the collection and interpretation of survey data from programs and visiting groups.
- Responsible for stocking exhibits with props, and notifying the Manager of the Guest Engagement or his/her designee when stock is low.
- Responsible for preparing and ensuring all program materials and exhibits are ready at the beginning of each day.
- Deliver and/or facilitate high quality, engaging programs, demonstrations, and workshops to families, school groups and other visitors.
- Perform up to Five 30-Minute appearances a day in a full costume that can weigh up to 50 lbs.
- Act as a host for character appearances assist with dressing the costume and escorting the character to and from set.
- Facilitate outreach programs and events under the direction of the Manager of Guest Engagement & Delivery
- Serve as a Camp assistant teacher as required (classroom management)
- Present a positive, professional image as an ambassador for the Museum

Non-Essential Functions:

Museum Playologist

- Other duties as required.

Education/Training

- Must be at least 17 years old
- Bilingual English/Spanish/Other preferred
- Previous experience or desire to work with children is preferred

Experience/Skills

- Ability to work with a variety of people
- Work well under time constraints, in high-paced, stressful and noisy conditions
- Good public speaking/program delivery skills
- Demonstrated experience and interest working with children and families
- Theater or other performance experience preferred.

Required Skills/Abilities

- Ability to have reliable transportation to and from work
- Excellent verbal and written communication skills.
- Excellent interpersonal and customer service skills.
- Excellent organizational skills and attention to detail.
- Excellent time management skills with a proven ability to meet deadlines.
- Strong analytical and problem-solving skills.
- Strong supervisory and leadership skills.
- Proficient with Microsoft Office Suite or related software.
- Growth mindset with the ability to work well with others.

Physical and Mental Requirements

- Ability to deliver joyful and energetic engagement with the public
- Ability to function well in a high-paced and at times stressful environment
- Perform up to Five 30-Minute sets a day in a full costume that can weigh up to 50 lbs
- Exerting up to 20 pounds of force occasionally and/or up to 10 pounds of force frequently, and/or a negligible amount of force frequently or constantly to lift, carry, push, pull, or otherwise move objects.
- Ability to move self in different positions to accomplish tasks in various environments including tight and confined spaces.
- Must be able to complete tasks in a noisy environment
- Employees are subject to inside and occasional outside environmental conditions. Protection from weather conditions but not necessarily from temperature changes when inside or outside.

Values of GCM

Museum Playologist

- Collaboration & Integrity
 - Strong “we are better together” mentality that makes for a great teammate.
 - Trustworthy individual who takes the responsibility of representing the department, the museum, and its ideas at all times. Puts the museum first in all work related decisions and situations.
 - Is honest and takes responsibility for mistakes.
 - Leads by example and has an attitude of service toward our community.
- Play and Experimentation
 - Ignite a shared passion for the power of play by engaging children, families, and the entire community.
 - Committed to lifelong learning
 - Understands that the role they play is to serve as an ambassador for play and the Glazer Children’s Museum and conducts themselves in a manner that is both fun and professional.
- Equity and Inclusion
 - Advocate for equity, inclusion, accessibility, and diversity - treats all people with respect and dignity.
 - Identify and remove barriers, so every child and family has access to powerful play and feels welcome
 - Treats everyone with dignity and respect, both inside and outside the organization

Acknowledgement

I _____ certify that I have reviewed and understand all of the requirements of performing this job and that I am capable of meeting each and every requirement, with or without reasonable accommodation. I understand that the essential and/or non-essential functions and the associated abilities, requirements and conditions outlined above describe the general nature and level of the work performed. I understand that they are not intended to and in no way represent an exhaustive listing of all tasks involved in performing the job. I understand that business necessity may dictate changes in the position requirements at any time. I understand that even though I may be able to perform the job, there are other requirements I must meet before being offered the job. I understand that I must perform all essential and non-essential functions in a manner that is not hazardous to myself or to others. I also understand that any employment relationship with this company is of an “at-will” nature, which means that if employed I will be free to resign at any time, and that the Company may terminate my employment at any time, with or without prior notice.

Signature

Date